



भारतीय उष्णदेशीय मौसम विज्ञान संस्थान  
INDIAN INSTITUTE OF TROPICAL METEOROLOGY,  
(पृथ्वी विज्ञान मंत्रालय का स्वायत्त संस्थान, भारत सरकार के अधीन)  
(An Autonomous Institute of the Ministry of Earth Sciences, Govt. of India)

सं. / No. PWS/141/2015/20

16336/698

26 AUG 2015

Ordinary Post

दिनांक / Date:

5107 90V 9 Z

मेसर्स./ M/s.

प्रिय महोदय / Dear Sirs,

“दिनांक \_\_\_\_\_ की पूछताछ से \_\_\_\_\_ की अनुक्रिया में दिनांक \_\_\_\_\_ की नवोदित दर सूची,” लिफाफे पर लिखे मुहरबंद निवोदित दर सूची निम्नलिखित भण्डारों की आपूर्ति के लिए संस्थान दिनांक \_\_\_\_\_ के 12.00 घंटों तक निमंत्रित है जिन्हें उसी दिन 15.00 घंटों तक खोला जाएगा।

Quotation in sealed cover superscripted there on quotation due on 15<sup>th</sup> September 2015 response to Enquiry No. PWS/141/2015/20 dated 21<sup>st</sup> August 2015 is invited for Comprehensive Annual Maintenance Contract of Dell PE 2950 – 2 No's so as to reach this Institute latest by 12:00 Hrs. on 15<sup>th</sup> September 2015 which will be opened on the same day at 15:00 Hrs. on 15<sup>th</sup> September 2015.

The quotation shall normally remain valid for a minimum period of 90 days from the date of opening

इस पष्ठ की दूसरी और छपे अनुदेशों को ध्यान में रख कर निवोदित दरसूची भरी जाएगी।

The quotation shall be filled in with the consideration to the instruction printed overleaf.

क्रम सं. Sr. No.	विवरण Description	इकाई Unit	मात्रा Quantity
01.	Supply of Support Packs as per Annexure II for 3 Years	Set	One
02	Support charges as per Annexure II for 3 Years	Job	One

एस.टी./सी.एस.टी./आदि के लिए संस्थान कोई रियाती फार्म नहीं दे सकता।  
This Institute is unable to furnish any Concessional form for S.T / C.S.T. / etc.

Encl: Annexure I, II & III

भवदिय / Yours faithfully

(V.R. Mal) 25/8/15


Scientific Officer Gr.-II  
for Director

तार : ट्रॉपमेट, पुणे Grams: TROPMET, PUNE

फैक्स : Fax : (020) 25865142 दूरभाष / Telephone : 25904200

डॉ. होमी भाभा मार्ग, पाषाण / Dr. Homi Bhabha Road, Pashan, पुणे / Pune – 411 008 (भारत/India)

1. Indian Institute of Tropical Meteorology, Pune intends to enter into Comprehensive Annual Maintenance Contract (CAMC) for items mentioned in Annexure II
2. Tenders/quotations, addressed to the Director, Indian Institute of Tropical Meteorology, Pashan, Pune-411008 must be submitted in sealed cover super scribing "Quotation for Comprehensive Annual Maintenance Contract of DELL Servers."
3. Last date for the receipt of completed quotations is up to 12:00 Hrs. of **15<sup>th</sup> September 2015**.
4. The quotation must be valid for a period of 90 days from the date of opening.
5. System can be inspected on any working day between 10:00 Hrs to 17:00 Hrs.
6. Vendor should have at least 5 years proven experience in the relevant field.
7. The contract shall cover both preventive as well as corrective maintenance of all servers for all the working days (and holidays as and when required) the maintenance (both Preventive as well corrective) shall cover services for rectification of fault, if any, and replacement/repairs of specified components.
8. The hardware and software problems will be reported to the contractor and will be attended by them based on priority indicated by IITM. On some occasions such complaints may be given directly by the IITM on non-working days/ off duty hours or in emergency telephonically
9. CAMC included the supply of the DELL Support Packs and other relevant software for existing hardware.
10. The successful firm/contractor, within a period of 10 days, shall furnish a Bank Guarantee for 10% of the total cost of CAMC, valid till the end of the contract period towards security for smooth performance of the CAMC.
11. Maintenance Services should be available from Monday to Friday from 9:30 hrs. To 17:00 hrs
12. The vendor should give an SLA for 24X7 supports valid for 1 year with 2 hours response time and same day resolution.
13. Penalty Clause: Penalty shall be imposed for not meeting the SLA i.e. if not responded within 2 hours (on any working Day 8X5) at the rate of Rs. 500/- for delay of every 2 hours and maximum up to 5% of the total contract value.
14. The Contract will be valid for a period 3 year. Institute can terminate the AMC if found services are not satisfactory.
15. The contract may be terminated by either party by giving one month's notice in writing.
16. Director, IITM reserves the right to reject any or all tenders without assigning any reason.
17. In case any dispute regarding maintenance, the Director, Indian Institute of Tropical Meteorology Pune, will be the final Authority to decide the appropriate action and it will be binding on the vendor
18. **Payment Terms:**
  - A. No Advance can be paid towards the maintenance charges.
  - B. 100% against supply of support Packs.
  - C. Quarterly payment on completion of each quarter

  
(V.R. Mali)  
Scientific Officer Gr.-II  
for Director

## Configuration details

Sr. No.	Description	Qty.
1	<p>DELL PE 2950 Server</p> <p>Processor Type: Intel Xeon X5260 Dual Core Processor 3.33 GHz</p> <p>Memory : 8 GB DDR2 667</p> <p>Internal Hard Disk : 3*250 GB SAS HDD</p> <p>Optical Drives : DVD+R/RW</p> <p>Chasis Type : 2 U Rack</p> <p>Network Interface: Two embedded Multifunction Gigabit Network adaptors with TCP offload Engine, including support for accelerated ISCSI Through an optional licensing kit.</p> <p>External I/O Ports : Serial – 1: pointing Device (Mouse) – 1: Graphics- 1 Keyboard – 1 : VGA-2 (1 management Port-1; USB 2.0 ports-5 (2 front, 2 back, 1 internal)</p> <p>Power Supply Type: 800 watts, CE Mark complaint (Hot Plug AC Redundant Power Supply)</p> <p>Operating System: Red Hat Enterprise Linux 5 preloaded.</p>	<p>02 Nos.</p> <p>Service Tag No.</p> <p>1. JHD9Z1S</p> <p>2. 1JD9Z1S</p>

## Bill of Quantities

Sr. No.	Description	Qty	Unit Rate	Taxes	Total Amount
1	Cost of supply of Support Packs as per Annexure II for 3 year	1 Set			
2	Cost of support for 3 year (Hardware)	1 Job			