

**भारतीय उष्णदेशीय मौसम विज्ञान संस्थान, पुणे,
पाषाण, पुणे - 411 008**

(पीडब्ल्यूएस/141/2014/27)

निविदा सूचना

निदेशक, भारतीय उष्णदेशीय मौसम विज्ञान संस्थान (पृथ्वी विज्ञान मंत्रालय, भारत सरकार का एक स्वायत्त संस्थान), डॉ. होमी भाभा रोड, पाषाण, पुणे-411008 (भारत) "नर्नर हाईपरमैक्स ZXI-40 टेलिप्रेसेन्स रूम, संख्या 01 प्रणाली आई.आई.टी.एन. में अत्याधुनिक प्रशिक्षण सुविधा, के व्यापक अनुरक्षण अनुबंध हेतु निर्माताओं/आपूर्तिकारों एवं उनके प्रत्यायित विक्रय एजेंटों से पृथक मुहरबंद लिफाफे में मुहरबंद निविदाएं (भाग-I-तकनीकी बोली, भाग-II- वित्तीय बोली) आमंत्रित करते हैं।

Director, Indian Institute of Tropical Meteorology (An autonomous Institute under the Ministry of Earth Science, Govt. of India), Dr. Homi Bhabha Road, Pashan, Pune- 411 008 (India) invites sealed tenders (Part-I – Technical Bid, Part-II – Financial Bid) in separate sealed covers from Manufacturers / Suppliers and their accredited selling agents for the Comprehensive Maintenance Contract of "Lerner Hypermax ZXI-40 Telepresence Room, Qty. 01 System, State of the Art Training Facility at IITM".

विस्तृत विवरण सहित निविदा दस्तावेज संस्थान के पोस्ट वारंटी सेवारत प्रकोष्ठ से प्राप्त किए जा सकते हैं या संस्थान की वेबसाइट से डाउनलोड किए जा सकते हैं।

आई.आई.टी.एन.पुणे में निविदा प्राप्त होने की अंतिम तिथि : 22nd अक्टूबर 2014 को 12.00 बजे
Last date of receipt of Tender at IITM, Pune : 22nd October 2014 at 12:00 hrs.

निविदा खोलने की तिथि (केवल तकनीकी बोलियाँ) : 22nd अक्टूबर 2014 को 15.00 बजे
Opening of Tenders (Technical bids only) : 22nd October 2014 at 15:00 hrs.

संस्थान को किसी निविदा या सभी निविदाओं को बिना कारण बताए निरस्त करने का अधिकार है। विस्तृत विवरण हेतु कृपया सरकार की सेंट्रल प्रोक्योरमेंट पोर्टल (सीपीपी)

<http://www.eprocure.gov.in> तथा इस संस्थान की वेबसाइट <http://www.tropmet.res.in> देखें।

The Institute reserves the right to reject any or all tenders without assigning any reason thereof. For details please visit Government's Central Procurement Portal (CPP)

<http://www.eprocure.gov.in> as well as this Institute's Website:
<http://www.tropmet.res.in>

एलएसडी प्रबंधक, कृते निदेशक

ई मेल: Email: psu.iitm@tropmet.res.in

Terms & Conditions

1. Tenders/quotations, addressed to the Director, Indian Institute of Tropical Meteorology, Pashan, Pune-411008 must be submitted in sealed cover super scribing "Quotation for Comprehensive Maintenance Contract for Lerner Hypermax ZXi 40-Telepresence Room", Due date 22nd October 2014
2. The Tenderers are requested to give detailed sealed tender in their own forms in two Bids i.e.

Part -I Technical Bid.

Part -II Commercial Bid.

Both the sealed bids should be sent in another sealed envelope addressed to the Director, Indian Institute of Tropical Meteorology, Dr. Homi Bhabha Road, NCL Post, Pashan, Pune -411 008, INDIA so as to reach on or before 22nd October 2014.
3. You have to be Submit EMD of Rs. 30,000.00 (Rs. Thirty thousand only) in the form of Demand Draft, Banker's Cheque or Bank Guarantee from Nationalized Bank in favor of Director, Indian Institute of Tropical Meteorology, Pune.
4. You have to submitting Rs. 500.00 (Rs. Five hundred only) towards Tender Document Fee in the form of Demand Draft, Banker's Cheque in favor of Director Indian Institute of Tropical Meteorology, Pune.
5. You have to submit two separate bids in two separate envelopes and you may keep both the bid envelopes in an envelope for sending to us. One envelope will contain only the TECHNICAL SPECIFICATIONS, EMD and Tender Fee Amount. Another envelope will contain only the financial bid AMC Price etc. and any other information, which has financial implications,. The main envelope, which will contain both the bids, should be super scribed with our tender enquiry No. PWS/141/2014/27 due on 22nd October 2014, "Quotation for Comprehensive Maintenance Contract for Lerner Hypermax ZXi 40-Telepresence Room".
6. The technical bids will be opened on the specified due date & the financial bids of only those bidders will be opened whose technical bid is found suitable by us.
7. This tender is not transferable.
8. Quotation received after the due date will not be considered.
9. The quotation must be valid for a period of 90 days from the date of opening.
10. Quotation received by fax or email will not be considered.

11. EVAMP (Enhanced Value Added Maintenance) is inclusive of free attendance to all service calls & free repair/replacement of all defective parts of all audio equipment and by equivalent or higher specifications and also cover both preventive as well as corrective maintenance.
12. The hardware and software problems will be reported to the contractor and will be attended by them based on priority indicated by IITM. On some occasions such complaints may be given directly by the IITM on non-working days/off duty hours or in emergency telephonically.
13. CMC includes the supply of relevant support packs and other software also for existing hardware.
14. System can be inspected on any working day (Monday to Friday) between 10:00 Hrs to 17:00 Hrs.
15. Response Time will be within one day, and same day will be Resolution time.
16. Uptime: during the EVAMP period contractor will be responsible to maintain the equipment in good working condition by maintaining 95% uptime on all working days.
17. Downtime: the downtime will start from expiry of response / resolution time. If the downtime has exceeded by 2.5% the agreement will get extended by two days for every one day of delay.
18. In case the equipment cannot be repaired within the resolution time standby equipment would be provided by the contractor.
19. The contract will be valid for one year; Institute can terminate the contract if performance is not satisfactory.
20. Maintenance service should be available from Monday to Friday from 9:30 to 18:00 hours.
21. The contractor would carry out preventive maintenance once in every 03 months. Failure to do so shall attract penalty as deemed fit.
22. The items that are defective and need to be replaced would be first checked by the IITM's Computer/IT Cell before those are declared as defective. The defective equipment/ items will be replaced by the equipment/ spares of the same specification/ make and, in case these are not available, the equipment with higher specification will have to be installed.
23. Quarterly review of maintenance done by company manager.
24. The contractor shall keep sufficient quantity of spare parts and other required spares available centrally for ready use.
25. The engineers will not change the setting of any equipment without seeking the prior permission and information of computer division staff of the institute.

26. The contract is comprehensive and covers free replacement of all defective parts,
27. The contractor shall not further sublet of the CMC under any circumstances to a third/ sub-contractor for the maintenance.
28. The software maintenance shall include loading, reformatting to software, system/network, configuration and installation of software purchased by the IITM of the aforementioned category from time to time.
29. The contractor shall have to depute at least one well qualified engineer having a minimum experience of three years in the relevant field. The service engineer has to report at 9:30 hrs. and will work up to 18:00 hrs. On all working days.
30. Successful contractor within period of 10 days has to submit an agreement for the value not less than 100/- on a Non-judicial Stamp Paper and Bank Guarantee for 10% of the total cost of CMC. Valid till the end of Contract period towards performance security for smooth performance of the CMC.
31. Payment Terms: 1. No Advance Payment 2. Quarterly Payment after completion of each quarter
32. The Institute reserves the right to accept or reject any quotation or part thereof without assigning any reason thereof.

BID SECURITY FORM

Whereas 1 (hereinafter called "the Bidder") has submitted its bid dated (*date of submission of bid*) for the Comprehensive Maintenance Contract Tender of _____ (*name and/or description of the goods*)(hereinafter called "the Bid").

KNOW ALL PEOPLE by these presents that WE _____ (*name of bank*) of (*name of the country*), having our registered office at (*address of bank*) (hereinafter called "the Bank"), are bound unto (*name of Purchaser*) (hereinafter called "the Purchaser") in the sum of _____ for which payment well and truly to be made to the said Purchaser, the Bank binds itself, its successors, and assigns by these presents. Sealed with the Common Seal of the said Bank this ___ day of 20___ THE CONDITIONS of this obligation are:

1. If the Bidder withdraws it's bid during the period of bid validity specified by the Bidder on the Bid Form; or
2. If the Bidder, having been notified of the acceptance of it's bid by the Purchaser during the period of bid validity:
 - a) fails or refuses to execute the Contract Form if required; or
 - b) Fails or refuses to furnish the performance security, in accordance with the Instruction to Bidders.

We undertake to pay the Purchaser up to the above amount upon receipt of its first written demand, Without the Purchaser having to substantiate its demand, provided that in its demand the Purchaser will note that the amount claimed by it is due to it owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions.

This guarantee shall remain in force up to forty five days after the period of the bid validity, and any demand in respect thereof should reach the Bank not later than the above date.

(Signature of the Bank)
Name of Bidder

