



**भारतीय उष्णदेशीय मौसम विज्ञान संस्थान**  
**INDIAN INSTITUTE OF TROPICAL METEOROLOGY,**  
(पृथ्वी विज्ञान मंत्रालय का स्वायत्त संस्थान, भारत सरकार के अधीन)  
(An Autonomous Institute of the Ministry of Earth Sciences, Govt. of India)

C-050-18.III

6.2.09

**Sub: Annual Maintenance of Workstations/Server.**

Sir,

Sealed Quotations are invited for twenty nos. of workstations for non-comprehensive (skills only) maintenance contract for the following workstations of the Institute.

1. SGI Origin Compute Server.
2. Sun Ultra 60 Workstation x 2
3. Sun Ultra 10 Workstation x 2
4. HCL-HCM.
5. OCTANE x 2
6. Sun Fire V440 x 2
7. HP Visualise B-2000 Risc UNIX Workstation.
8. SGI Tezro Workstation.
9. HP B2600 Risc Based Workstation x 2
10. HP B2000 Risc Based Workstation.
11. Tulsient Silveraid Series Storage device.
12. HCL Make Workstation x 4

You are requested to mention annual charges for Ordinary Maintenance for each of the workstation separately. The details of system configurations for these systems are enclosed. The terms and conditions of the contract will be as follows:

1. Quotations addressed to Director, Indian Institute of Tropical Meteorology, Pashan, Pune-8, must be submitted in Sealed cover superscribing "Quotation for AMC of workstations"
2. Last date for the receipt of completed Quotations is upto 1700 hrs of 16.2.09.
3. The quotation must be valid for a period of 90 days from the date of opening.
4. Charges for each workstation may be quoted separately. Institute has right to withdraw or include any workstation later during the AMC period.

तार : ट्रॉपमेट, पुणे Grams : TROPMET, PUNE

फैक्स : Fax : (020) 25893825 दूरभाष : Telephone : 25893600 / 25893675 - 81

डॉ. होमी भाभा मार्ग, पाषाण / Dr. Homi Bhabha Road, Pashan, पुणे / Pune - 411 008 ( भारत / India )



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5. The machines can be inspected on any working day between 10:00 to 17:30 hours.
6. Vendor should have at least 5 years proven experience in maintenance of high-end servers of SGI,SUN,HP(Documentary proof should be attached) in Corporate sector/ Govt. Departments and should provide skilled engineer with good knowledge of hardware of such high end servers and IRIX, HPUX, Solaris Operating System.
7. Vendor should carry out quarterly Preventive Maintenance of the workstations/ servers.
8. No advance can be paid towards the maintenance charges.
9. Quarterly payment on completion of each quarter.
10. Taxes, if any should be shown separately. Taxes will be paid only after copy of Govt. notification is produced by the vendor.
11. Maintenance Service should be available from Monday to Friday from 9:30 to 17:30 hrs.
12. The contract will be valid for a period of one year. Institute can terminate the AMC if not satisfactory.
13. Any fault/ problem will be attended to within two hours from the reporting time. For delay, if any beyond 30 days the maintenance contract would stand extended by the total number of days of delay, without any additional charges.
14. The cost of any part required to be replaced will be communicated to the Institute by the contractor in writing and will be replaced by him only after receiving approval from the appropriate authority. Replaced part should be compatible or of better technical specifications than the faulty part. The replaced part will carry a warranty of at least six months from the date of replacement.
15. In case of any additional accessories or devices are to be added to this configuration later, its installation / maintenance should be done free of cost.
16. Director reserves the right to reject any or all tenders without assigning any reason.
17. In case of any dispute regarding maintenance, the Director, Indian Institute of Tropical Meteorology Pune, will be the final authority to decide the appropriate action and it will be binding on the vendor.

Yours sincerely,

**(Smt.S.U.Athale)**  
**S.T.O.II**

**For the Director IITM**  
**Off- 020-25893600-Ext.213**

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